

CARROTS TERMS AND CONDITIONS

Brought to you by Presto Technology Sdn Bhd (“**Presto**”), “Carrots” is a digital reward points issued by Presto under a gamified loyalty program in Presto App which enables users to earn and collect (“**Carrots**”). Carrots can be used as one of the payment checkout options within PrestoMall.

Eligibility

To start earning Carrots, you must first register for an account within Presto App (“**Presto Account**”).

How to earn Carrots?

Upon successful registration of a Presto Account, you may engage with Presto ecosystem’s activities such as by checking-in to Presto App every day and play a game as specified by Presto to earn Carrots. Apart from that, users may earn Carrots through:-

- (a) performing a payment transaction on Presto App;
- (b) watching video (to be determined by Presto) on Presto App;
- (c) browsing product listings or campaign promo page;
- (d) topping-up PrestoPay Credits;
- (e) binding other loyalty points as may be made available by Presto within the Presto digital ecosystem; or
- (f) any other modes as introduced by Presto from time to time.

Occasionally, merchants, sellers and vendors in Presto App may reward users with Carrots as well.

Note that, all Carrots are available on a first-come-first-served basis.

Validity

Carrots are valid for one (1) year from the date you claim it.

How to spend Carrots?

Carrots may be used as one of the payment checkout options in respect of the goods and/or services made available in PrestoMall. There is no restriction when it comes to the number of transactions where you would like to utilise your Carrots as one of the payment checkout options. However, for each transaction, you are only allowed to use Carrots of the equivalent value of up to 5% of your total checkout amount. Please take note that Presto reserves the right to revise this from time to time, and your prior consent is not required for this.

Carrots have no cash or monetary value and Carrots claimed shall not be returned, transferred nor be exchanged for currency in any form, and shall not be purchased, resold or transferred by, or to, users, for monetary value or otherwise.

Disclaimer

Presto reserves the right to restrict or ban any user from participating in Carrots and its related activities if any fraudulent activities are detected. Such user might also risk being excluded from all Presto activities.

Presto has the right to vary these Terms and conditions without notice and/or withdraw or discontinue Carrots and its related activities at any time without any notice or liability to any person. In the event of inconsistency between these Terms and Conditions and any marketing or promotional materials related to Carrots, these Terms and Conditions shall prevail.

Contact Us

For any enquiries pertaining to Carrots, please contact us at support@prestouniverse.com.